COUNCIL REPORT

A Place for People

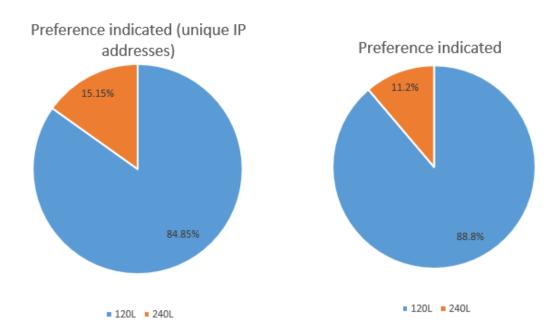
FINAL KERBSIDE WASTE COLLECTION CONSULTATION RESULTS

The consultation ended at 5pm Thursday 28 February 2019, with the final results as follows:

- 1553 responses had been received.
- 1379 responses (88.8%) were in favour of the 120L twice weekly collection.
- 174 responses (11.2%) were in favour of the 240L once per week collection.

To ensure results were not skewed, through having one person indicating their preference multiple times, Council recorded IP addresses for each submission. If Council considers the preferences indicated from unique IP addresses only, the following is observed:

- 937 votes received from unique IP addresses
- 795 responses with unique IP addresses (84.85%) were in favour of the 120L twice weekly collection.
- 142 responses with unique IP addresses (15.15%) were in favour of the 240L once per week collection.



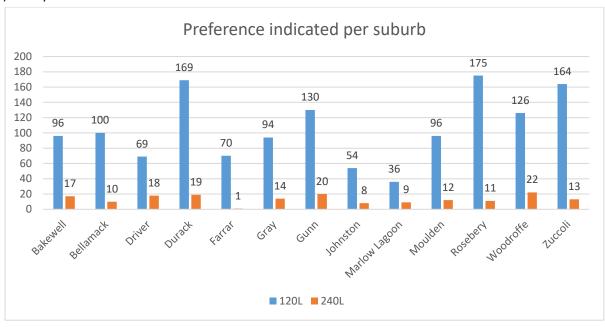
The service level providing 120L general waste collection twice per week was preferred by 88.8 percent of responses. This is comparable to the results from unique IP addresses only, with 84.85 percent of responses preferring the 120L general waste collection twice per week.

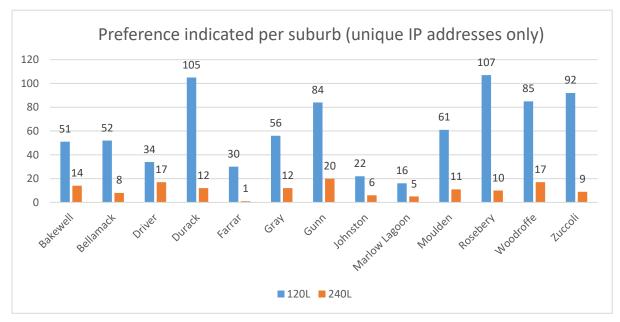
There is a difference of 3.95 percent in responses showing that there is consistency in the preference indicated in the responses received and that there has been no significant influence by a single person submitting multiple responses.

The below graphs also show the split of preference per suburb showing total responses and responses from unique IP addresses only:



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Separate to the survey, Council received 22 responses with additional feedback, providing the following comments:

- 15 responses indicating their preference for the 120L twice weekly collection.
- 2 responses indicating their preference for the 240L once per week collection.
- Concerns raised about odour, insects (flies) and mobility of senior residents if the service is changed to the 240L once per week collection.
- A question about the Archer Waste Management Facility impact on the waste levy.
- A comment requesting to keep Cleanaway as the waste contractor.