



MESSAGE FROM THE MAYOR



Since election in April 2018 this 9th Council has been planning for the future of our growing community. Council intends to deliver services and projects in line with the Community Plan, despite the challenges presented by the COVID-19 pandemic. Palmerston is not alone in its efforts to innovate and adapt its service delivery to continue our community support towards our new social normal. I am extraordinarily proud of our residents' resilience and compassion.

At such a significant time in our nation's and Palmerston's history, Council has carefully balanced the need for investment in our city with keeping rates as low as possible to assist our community. Council is holding rates including your waste service charge for 2020/21 at the same level as last year. There will be no increase for our ratepayers. Council has also decided to hold the cost of all fees and charges for the next 12 months, to ensure Council is assisting the community during these times. While these decisions have an impact on Council's Long-Term Financial Plan, Council believes these steps are necessary and will not affect the sustainability of Council. Council is committed to ensuring Palmerston is a 'A Place for People' and the 'Family City' of the Northern Territory.

ATHINA PASCOE-BELL
CITY OF PALMERSTON MAYOR



PAYING YOUR RATES

Rates are due by the 30 September 2020. Alternatively, Council offers a payment plan over four instalments.

- 1st instalment** 30 September 2020
- 2nd instalment** 30 November 2020
- 3rd instalment** 30 January 2021
- 4th instalment** 30 March 2021

Should you have trouble reading your rate notice or require more information please visit www.palmerston.nt.gov.au/live/rates

RATE CONCESSIONS

Council offers eligible NT Concession Card holders a concession on rates. If you have any queries regarding your eligibility, please contact:

NT Concession Scheme: 1800 777 704
Palmerston Community Care Centre: 08 8999 3344

PAYMENT/HARDSHIP ARRANGEMENTS

Council understands that you may be experiencing difficulties in paying your account during COVID-19, if this is your current situation or you are experiencing any form of hardship then we strongly urge you to contact Council so together we can discuss options and/or arrange a suitable payment plan. Council offers a Rates Concession for residential ratepayers in financial hardship. Residents who are experiencing financial hardship should contact Council's Finance team as soon as possible to discuss their individual circumstance.

Eligible Commercial Ratepayers on the Business Hardship Register may also apply for a Rates Concession under Council's Public Benefit Concession for Commercial Ratepayers Policy.

Council ratepayers who are unable to meet a payment deadline please contact Council to discuss a payment arrangement. An interest rate of 9% on any outstanding amount will apply.

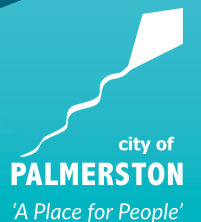
CONTACT US

GENERAL ENQUIRIES TO:
8935 9922
PALMERSTON@PALMERSTON.NT.GOV.AU

RATES ENQUIRES TO:
8935 9961
RATES@PALMERSTON.NT.GOV.AU



UNDERSTANDING YOUR RATES 2020/2021



HOW COUNCIL CALCULATES YOUR RATES

Council uses Unimproved Capital Value (UCV) as a basis for all rating calculations within the City of Palmerston. The UCV amount is calculated every three years by the Office of the Valuer-General. Council also sets a Minimum Rate to ensure all rateable assessments make a reasonable contribution toward maintaining the services and infrastructure within the City of Palmerston.

RATING ZONE	RATE ON UCV	MIN. RATE
R,RR (Excluding RR in the suburb of Marlow Lagoon), SD, MD, MR, HR, CL, FD, PS, SP8, SP9 (<10,000m ²), SP9 (>20,000m ²), SP10 and SP11	0.530022%	\$1,227
RR in the suburb of Marlow Lagoon	0.411615%	\$1,227
GI and LI	0.443029%	\$1,227
All Other Rateable Land	0.767487%	\$1,227

RESIDENTIAL WASTE MANAGEMENT CHARGE

The standard Waste Service Charge for this financial year is \$490.

This includes:

- Provision and collection of a 120L mobile domestic garbage bin twice a week, and a 240L mobile recycling bin once a fortnight.
- Access to Archer Waste Management Facility.
- Pre-Cyclone Clean-Up.
- City-wide cleaning and waste management.

Other charges apply for different services. For more information visit www.palmerston.nt.gov.au/live/waste-management

EARLY BIRD RATES

Pay your rates in full for your chance to WIN! Two lucky rate payers will take home \$1,500 each.

To enter, pay your rates in full by 30 September 2020. It's that simple. The winners will be announced in October via Council's website. For full terms and conditions, visit www.palmerston.nt.gov.au/live/rates

OUR YEAR 2020/2021



NO INCREASE TO RATES OR WASTE SERVICE CHARGE



NO INCREASE TO FEES & CHARGES



\$6.139M CAPITAL BUDGET



\$130,000 MARLOW LAGOON DOG PARK IMPROVEMENTS



\$1M PARTNERSHIP FOR CAPITAL WORKS WITH THE NORTHERN TERRITORY GOVERNMENT'S SPECIAL COMMUNITY ASSISTANCE AND LOCAL EMPLOYMENT GRANT



\$1.45M PARTNERSHIP FOR THE GRAY COMMUNITY HALL UPGRADE WITH THE FEDERAL GOVERNMENT



\$130,000 AUDIO RECORDING STUDIO AT THE CITY OF PALMERSTON LIBRARY



\$250,000 FOR LIGHTING DARK SPOTS



FREE CITY CENTRE PARKING (ZONES A TO D)



FREE ENTRY TO THE SWIMMING & FITNESS CENTRE FOR POOL USERS



\$85,000 PUBLIC ART PROGRAM



\$55,000 FOR SHADING PUBLIC AND OPEN SPACES



VERGE BEAUTIFICATION PROGRAM



\$130,000 FOR THE COMMUNITY BENEFIT SCHEME



\$2.3M FOR ROADS



\$395,000 FOR STORMWATER DRAINAGE WORKS



**\$250,000 FOR TREE PLANTING
\$250,000 FOR STAGE 2: BEAUTIFICATION OF TEMPLE TERRACE**



\$100,000 FOR THE ANNUAL PRE-CYCLONE CLEAN-UP



\$2.45M FOR PARKS AND RESERVES



SOLAR PV SYSTEM FOR COUNCIL BUILDING REDUCING ENERGY DEMAND AND COSTS