

PET REGISTRATION

PALMERSTON PET PACK

Terms and Conditions

Competition	Palmerston pet pack – Pet Registration
Competition Period	Start: 14 August 2026 @ 10:00 am End: 31 August 2026 @ 11:59 pm No entries will be accepted outside this time.
Promoter	City of Palmerston ABN: 42 050 176 900 Civic Plaza 1 Chung Wah Terrace Palmerston NT 0830
Eligible entrants	Entry to the Competition is open to residents of City of Palmerston aged 16 and over. Employees of City of Palmerston, Elected Members and their immediate family members are not eligible to enter the competition.
Details of prizes	Prize draws will be conducted on Thursday 3 Sep 2026 There are three (3) prizes, each consisting a \$200 voucher from Petbarn and a Palmerston Pet Pack Prizes are not transferable, exchangeable, or redeemable for cash.
Total number of Prizes	Three (3)
Total prize value	Total prize pool: \$600.00 + Palmerston Pet Pack
Terms of entry	• Agree to the terms and conditions of the competition. (Published on City of Palmerston's website). • Competition is open for ages over 16 years and is open from 14 August at 10:00 am until 31 August 2026 at 11:59 pm. • All entrants under 18 must make sure they have their parent /guardians consent to enter. • Must complete their Pet registration to enter the competition. • Judges' decisions are final; no correspondence will be entered into. • By entering this competition, entrants agree that any submitted content may be shared on City of Palmerston social media platforms such as Facebook or Instagram.

	- Winners' names will be published on the City of Palmerston Facebook page once the prize draw has been completed. - City of Palmerston will notify the winners using the email address provided in the registration form on Thursday 3 Sep 2026. It is the entrant's responsibility to ensure the contact details provided are accurate and to check their spam or junk folder if the email is not found in their inbox. - If the winner does not claim their prize within five (5) days of being notified, a new winner will be drawn.
Notification of Winners	City of Palmerston will contact the winner using the email address provided at the time of pet registration.
Public announcement of winners	- Winners' names may be published on City of Palmerston social media pages, e.g., Facebook page once the prize draw has been completed. - All winners may also be published here: www.palmerston.nt.gov.au

Terms & Conditions of entry

1. The Terms and Conditions are made up of the Terms of entry (Schedule) and these Terms & Conditions of entry. The Schedule defines the terminology used in these Terms of entry. Where there is any inconsistency between the two, Terms & conditions of entry will prevail.
2. Participation in this Competition is deemed acceptance of these Terms of Entry. Entrants not complying with these Terms of entry are ineligible. Entrants and the Promoter reserve their absolute rights to disqualify any entrant from the Competition if any entries do not comply with the Terms and Conditions.
3. Entry is open to persons who meet the eligibility requirements set out in these Terms and Conditions.
4. The Competition will be conducted during the Competition period as stated within the competition period details of the Terms of Entry.
5. The Prize(s) are specified in the Details of Prizes section of the Terms of Entry.
6. The total prize pool is specified in the Total Prize Value section of the Terms of Entry.
7. Any prize is valued in Australian dollars unless expressly stated to the contrary.
8. All prize packs are subject to any expiry dates or validity conditions as specified by the supplier or included components within the pack.
9. Entrants agree to comply with any terms and conditions supplied with or relating to any individual items included in the prize pack.
10. Neither the Promoter nor any prize supplier is liable for any prize pack or any component of the prize pack that is stolen, forged, lost, damaged, or tampered with in any way.
11. Entrants are advised that tax implications may arise from their prize winnings, and they should seek independent financial advice prior to acceptance of their prize(s). The Promoter accepts no responsibility for any tax implications that may arise from accepting a prize. Entrants are responsible for any, and all, expenses that they incur in entering the competition and they will not be reimbursed regardless of whether they win the competition or not.
12. The time of entry will be deemed to be the time the entry is received by the Promoter.
13. Entrants may submit up to the Maximum number of entries as stated in the Terms of entry.

- 
14. The Promoter accepts no responsibility for any late, lost, delayed, incomplete, incorrectly submitted, corrupted, illegible or misdirected entries, claims or correspondence whether due to omission, error, alteration, tampering, deletion, theft, destruction, disruption to any communication network or medium, or otherwise including those entries not received by the Promoter for any reason. The Promoter is not liable for any consequences of user error including (without limitation) costs incurred. No correspondence will be entered into.
 15. The winner does not need to be present at the draw unless expressly stated to the contrary.
 16. The winner(s) will be notified in accordance with the Notification of winners and Notification of unclaimed prize winners (if applicable) sections of the Schedule. Notification to winners will be deemed to have occurred on the later of the time the winner receives actual notification from the Promoter or two business days thereafter. The notification will include details about how the prize(s) can be claimed.
 17. The Promoter takes no responsibility where it is unable to contact prize winners who have not provided correct or complete contact details. If an entrant's contact details change during the Competition period, it is the entrant's responsibility to notify the Promoter. A request to modify any entry information should be directed to Promoter.
 18. It is a condition of accepting any prize that the winner must comply with all the conditions of use of the prize and the prize supplier's requirements. Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
 19. The winner(s) name will be published in accordance with the public announcement of winners' section of the Schedule (if applicable).
 20. Entrants acknowledge that there may be risks to personal property and personal safety that may result in loss, injury or death when participating in the Competition. Entrants accept all risks in participating in the Competition and will not hold the Promoter (including its officers, employees and agents), liable for any damage to property, personal injury or death incurred in connection with participating in the Competition.
 21. Entrants will indemnify the Promoter (including its officers, employees and agents) from and against any and all actions, penalties, liabilities, claims or demands brought against the Promoter by any party, as a direct or indirect result of an entrant entering or participating in the Competition.

- 
22. To the full extent permitted by law, the Promoter excludes all warranties, representations or guarantees (Warranties) regarding the Competition and any prizes, including any Warranties which may have been made in the course of advertising or promoting the Competition. The conduct of the Competition or the supply of prizes may involve third parties, and the Promoter makes no Warranties and disclaims all liability in connection with any such third parties, their acts or omissions. By entering the Competition, an entrant releases and indemnifies the Promoter (including its officers, employees and agents) from and against all actions, penalties, liabilities, claims or demands the entrant may have against the Promoter or that the Promoter may incur for any loss or damage which is or may be suffered or sustained as a direct or indirect result of an entrant entering or participating in the Competition or winning or failing to win a prize, or using or permitting any other person to use the prize, except for any liability which cannot be excluded by law or which would cause any part of this clause to be void or unenforceable.
23. If despite the foregoing clause, the Promoter incurs a liability to an entrant under any law which implies a Warranty into these Terms of entry which cannot legally be excluded, the Promoter's liability in respect of the Competition is limited, in the Promoter's discretion, to either resupplying such goods or services as form part of the Competition, or paying the cost of resupplying those goods or services.
24. Without limiting any of the foregoing, in no circumstances will an entrant or the Promoter have any liability to the other for any loss or damage suffered which is indirect or consequential in nature, including without limitation any loss of profit, loss of reputation, loss of goodwill, or loss of business opportunity.
25. The Promoter and its associated agencies and companies will not be liable for any delay, damage, or loss in transit of prizes.
26. The Promoter may in its absolute discretion not accept a particular entry, may disqualify an entry, or cancel the entire Competition at any time without giving reasons and without liability to any entrants, subject to any written directions from a regulatory authority. Without limiting this the Promoter reserves the right to verify the validity of entries, prize claims and entrants and to disqualify any entrant who submits an entry or prize claim that is misleading or not in accordance with these Terms of entry or who manipulates or tampers with the entry process. In the event that a winner breaches these Terms of entry, the winner will forfeit the prize in whole and no substitute will be offered. Verification is at the discretion of the Promoter, whose decision is final. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
27. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, subject to any written directions from a regulatory authority. Where a prize is unavailable for any reason, the Promoter may substitute the prize for another item of equal or higher value subject to any written directions from a regulatory authority. The Promoter accepts no responsibility for any variation in prize value (including between advertising of the Competition and receipt of the prize).

- 
28. In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability (or that of a third party involved with the Competition) to proceed with the Competition on the dates and in the manner described in these Terms of entry, including but not limited to vandalism, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoter's obligations in respect of the Competition will be suspended for the duration of the event and, in addition, the Promoter may in its absolute discretion cancel the Competition and recommence it from the start on the same conditions, subject to approval of the relevant authorities.
 29. All entries become the property of the Promoter. As a condition of entering into this Competition, entrants agree to assign all their rights in and to their entry and any related content to the Promoter, including any copyright or other intellectual property rights in the entry and related content. Without limiting this, the Promoter may use entry content for any and all purposes including commercial purposes. You warrant that entry content is original, lawful and not misleading and that the Promoter's use of such content will not infringe the rights of any third parties. The Promoter has no obligation to credit you as the author of any content submitted and may otherwise do any acts or omissions which would otherwise constitute an infringement of any moral rights you may have as an author of content.
 30. Entrants consent to the Promoter using the personal information provided in connection with this Competition for the purposes of facilitating the conduct of the Competition and awarding any prizes, including to third parties involved in the Competition and any relevant authorities. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter including third parties may, for an indefinite period, unless otherwise advised, use the private information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant.
 31. The collection and disclosure of personal information provided in connection with this Competition will be handled in accordance with the Promoter's Privacy statement which adheres to the Privacy Act 1988 (Cth) and Australian Privacy Principles.
 32. The Competition and these Terms of entry will be governed by the law of the Northern Territory. Entrants accept the exclusive jurisdiction of courts and tribunals of the Northern Territory in connection with disputes concerning the Competition.

Social media platforms which may include but not be limited to Facebook, YouTube, Instagram, TikTok, or Snapchat may be used to advertise or promote the Competition. By entering the Competition, entrants agree that the Competition is in no way sponsored, endorsed or administered by, or associated with Facebook, YouTube, Instagram, TikTok or Snapchat; and to release Facebook, YouTube, Instagram, TikTok, or Snapchat from all liability in relation to this Competition. Any questions, comments or complaints regarding the Competition should be directed to the Promoter and not Facebook, YouTube, Instagram, TikTok, or Snapchat.