

MESSAGE FROM THE MAYOR

I am honoured to address you as we embark on another exciting year for the Palmerston community. Our council remains steadfast in its dedication to fostering a vibrant, thriving, family-friendly and inclusive city. Recognising the challenges faced by our community due to increased living costs, we have endeavoured to maintain rates at a minimum while retaining quality services, events and programs, developing and maintaining infrastructure and supporting our diverse community.

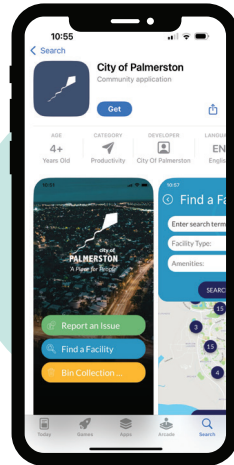
We will continue to support the community through free facility hire and entry to SWELL, free community events and support for local businesses. Our diverse events program will include local offerings like Live at the Lakes to the ever-popular Palmerston Youth Festival. Our arts program is expanding, with further opportunities in creative industries to include public art and artist in residence programs. We will also strengthen our community through the Community Funding Program and sponsorship opportunities.

Energy audits will be completed that will enable us to improve energy consumption. The dedicated community recycling resource recovery area will be delivered at Archer Waste Management Facility, which will be an important step towards improving waste diversion and the cost to Council in managing waste.

I extend my gratitude to the community, staff and stakeholders for their ongoing support and dedication. We look forward to working together in 2025-26 to build on our vision of Palmerston as 'A Place for People'.

Athina

Athina Pascoe-Bell
Mayor



HAVE YOU DOWNLOADED THE APP?

Check out the upcoming events, report an issue, pay your account or set up bin reminders! You can download the City of Palmerston App on Google Play or the app store today.



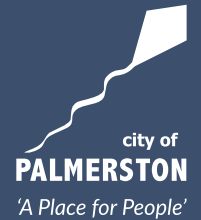
LIKE US ON OUR SOCIALS AND JOIN THE CONVERSATIONS!

  @cityofpalmerston

 palmerston.nt.gov.au  8935 9922



For more information on how your rates are calculated scan the QR code.



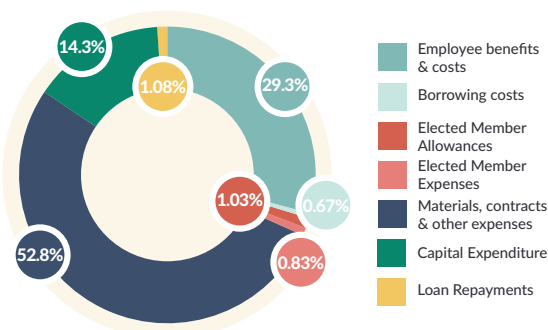
WHERE ARE YOUR RATES GOING IN 2025-26



YOUR RATES

The rating year commences 1 July 2025 and concludes 30 June 2026. Rates are used to maintain, improve and provide services, programs, events and facilities for the Palmerston community.

Percentage of Rates Spent



WASTE MANAGEMENT

An increase of \$55 will be applied to the waste service charge in 2025-26. The waste service charge includes the collection of a 120L bin twice per week, plus the collection of a 240L recycling bin once a fortnight. As a City of Palmerston resident, you have free access to the Archer Waste Management Facility as well as a hard rubbish collection as part of the yearly Pre-Cyclone Clean up.

We will be contributing \$30,000 towards waste education programs to help inform how recycling can be improved by the community. As a part of this, we will be continuing to offer the \$50 rebate for all home composting bins to the community.

PAYING YOUR RATES

Rates can be paid in full by the first instalment date or in four instalments:

- 1st instalment 30 September 2025
- 2nd instalment 30 November 2025
- 3rd instalment 30 January 2026
- 4th instalment 30 March 2026

An interest rate of 11.4% accrues on any outstanding balance. If you unable to meet the payment deadlines, please contact Council as soon as possible to discuss a payment arrangement.

RATE CONCESSIONS

Council offers eligible NT Concessions Card holders a concession on rates.

If you have any queries regarding your eligibility, please contact:

NT Concession Scheme: 1800 777 704

Palmerston Community Care Centre: 08 8999 3344

PAYMENT/HARDSHIP ARRANGEMENTS

In times of financial hardship, a rates concession for both residential and commercial ratepayers may be available to you. Council understands at times you may experience difficulties in paying your account and if this is your situation, we encourage you to contact our Rates Team to discuss options to arrange a suitable payment arrangement.

EZYBILL REGISTRATION

You can have your rates notice delivered electronically to make it easy to manage your payments, save paper and reduce waste.

- Go to <http://palmerston.ezybill.com.au>
- Create your account
- Register your property



EARLY BIRD DRAW

Pay your rates in full by 30 September 2025 for your chance to win! Two lucky ratepayers will take home \$1,500 each. The winners will be announced in October 2025 on our website.

FUN. NEAR. YOU.

You have exclusive access to a variety of FREE annual events, festivals and activities in Palmerston. This financial year we're continuing our regular live music and movies in the park, Palmerston Youth Festival and Christmas Wonderland. Additionally, we're thrilled to host a Darwin Festival weekend in Palmerston again, along with Aquafest, celebrating Children's Week and much more!

COMMUNITY FACILITIES

There are a number of community facilities that are free for public to use or hire for your function, party event, or meeting.

SWELL – Palmerston's Swimming Wellness Events Leisure and Lifestyle Facility

Off Leash Dog Parks – Bakewell, Marlow Lagoon and Zuccoli

Palmerston Recreation Centre – Basketball stadium and 2 community rooms

City of Palmerston Library – Community Room and Gulwa Community Recording Studio

Durack Community Arts Centre – Purpose built art room and creative space

Gray Community Hall – Function space and Meeting room

Equipment – BBQ trailer and Smoothie Bike

Open Space Hire – Goyder Square, Joan Fejo Park, Marlow Lagoon, Memorial Park, Sanctuary Lakes.