

QUESTION	ANSWER
What is pop-up dining?	Also called street food or mobile food vendors', pop-up dining may take different forms but usually refers to selling takeaway-style food on a regular basis from a temporary stall, booth, cart, truck or van in a public space.
Why is City of Palmerston considering pop-up dining?	Council is seeking community feedback from residents and local businesses to find out what they think about creating pop-up dining opportunities in Palmerston's public spaces.
	Council wants to explore the potential benefits of promoting and encouraging pop up dining such as:
	• activate and revitalise public spaces in the CBD and parkland areas
	 encourage tourism by increasing the number of Territory locals visiting Palmerston
	• improve safety in areas that are activated by the pop-up dining enterprises through passive surveillance
	• enhance the sense of community and increase social interaction for Palmerston residents, community groups and businesses by providing unique, outdoor dining experiences
	 encourage novel and creative entrepreneurial activities such as start-up food businesses to potentially stimulate the local economy
	 build social capital pride in Palmerston.
Where is Council considering pop-up dining?	Council would like to explore four potential locations for pop-up
	dining, including:
	Sanctuary Lakes, Gunn
	Marlow Lagoon Recreation Area
	University Lake in The Heights, Durack
	Goyder Square, CBD
	The consultation will seek feedback on each of these locations and ask the community to identify other sites that might be suitable for pop-up dining for Council to consider.
Are there other Council's that have introduced pop-up dining in their municipalities?	Pop-up dining initiatives successfully operate across Australia and overseas and are becoming increasingly popular.





Are there other Council's that have introduced pop-up dining in their municipalities?	In 2016 the City of Darwin introduced its Street Food Program to activate outdoor spaces and encourage entrepreneurial activities in
	Darwin. Since then, East Point, Nightcliff Foreshore and Tamarind Park have been given a new zest of life with the introduction of popular street vendors.
	Pop-up dining is regulated by local governments across Australia and the world using different models, such as a permit system, limitations on locations and types of food sold.
Will the introduction of pop-up dining in Palmerston negatively impact existing fixed businesses?	Council is undertaking the consultation to explore community sentiment towards pop-up dining in Palmerston, including the sentiment of local business owners.
	There is limited research from other states to suggest that pop- up dining negatively impacts existing fixed businesses, however, conditions could be put in place to ensure pop-up vendors maintain a certain distance from existing businesses, restrict the number of permits available in the CBD etc.
	There is some research that suggests pop-up dining can draw more foot traffic into areas, which can discourage anti-social behaviour.
	The results of the community consultation will inform the Council's decision on allowing pop-up dining in Palmerston. If the stakeholder response is favourable, Council could potentially run a trial pop-up dining program in limited spaces and under recommended conditions within the community.
	If there is a negative response to the proposal, Council could choose not to progress with a pop-up dining project at this time.
I live in one of the proposed areas and have concerns about noise, rubbish and anti-social behaviour.	There are a number of potential parameters and conditions that would be in place to manage pop-up dining in Palmerston including: banning the sale of alcohol, restricting operating hours and enforcing waste management plans.
	There is some research that suggests pop-up dining can draw more foot traffic into areas, which can discourage anti-social behaviour.



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	Council are undertaking the consultation to explore community sentiment towards pop-up dining in Palmerston and explore what conditions they would like to see if pop-up dining is introduced.
	The results of the community consultation will inform the Council's decision on allowing pop-up dining in Palmerston.
How will I know food sold by pop-up vendors is safe for me and my family to eat?	Pop-up dining is regulated under different local and state/territory government legislation and national standards to protect consumers. In Palmerston, vendors would be subject to:
	The Northern Territory Food Act
	Northern Territory Food Safety Standards
	Palmerston (Public Places) By-Laws
	Council will enforce conditions on food vendors to make sure they comply with food and health safety standards.
How can I become a pop-up food vendor?	Council is currently undertaking the consultation to explore community sentiment towards pop-up dining in Palmerston. If the stakeholder response is favourable, Council could potentially run a trial pop-up dining program in limited spaces and under recommended conditions within the community. Stakeholder feedback will be used to inform policy around pop-up dining in Palmerston.
	If there is a negative response to the proposal, Council could choose not to progress with a pop-up dining project at this time.
	To be kept informed about the progress of the consultation please register for updates via email: palmerston@palmerston.nt.gov.au or phone 8935 9922
What conditions would pop-up dining vendors need to adhere to?	Council is currently undertaking the consultation to explore community sentiment towards pop-up dining in Palmerston and explore what conditions may be introduced to manage pop up dining.
	There is no policy currently in place, however other states enforce the following conditions on their pop-up vendors, which could be applied in Palmerston. Some of these could include:
	• Permits
	 Location parameters (distance from existing fixed business, restrictions in the CBD, service available or capped number of locations)





	• Fees
	Waiving fees for existing local businesses to operate a pop-up
	dining opportunity
	Capping the number of vendors
	• Trials
	Banning alcohol
	Using a check in App
	Banning free giveaways
	• Restricting the types of food sold as to not take away from nearby local businesses
	Restricting opening hours
	Consulting with nearby businesses before a permit is approved
	• Ensuring the vendor is self-sufficient with power water and waste
How can I find out more about the consultation?	To find out more about the consultation:
	visit www.palmerston.nt.gov.au
	email palmerston@palmerston.nt.gov.au
	phone 8935 9922
How can I be involved in the consultation?	To have your say you can:
	Tell us more via an online survey:
	https://truenorth4.typeform.com/to/aZk1GT
	Vote on Facebook: www.facebook.com/PalmerstonNT
	Email: palmerston@palmerston.nt.gov.au
Why doesn't Council just make a decision?	Council is committed to understanding the community's view on topics that affect the city. Through this consultation Council want to explore what the community and businesses think about pop-up dining in Palmerston to help inform Council's decision making.
Will it just be like the markets?	Pop-up dining in Palmerston would introduce different vendors to what is already seen at the markets and in different locations. Pop-up vendors are traditionally vehicles and able to set up anywhere and are generally self-sufficient.

