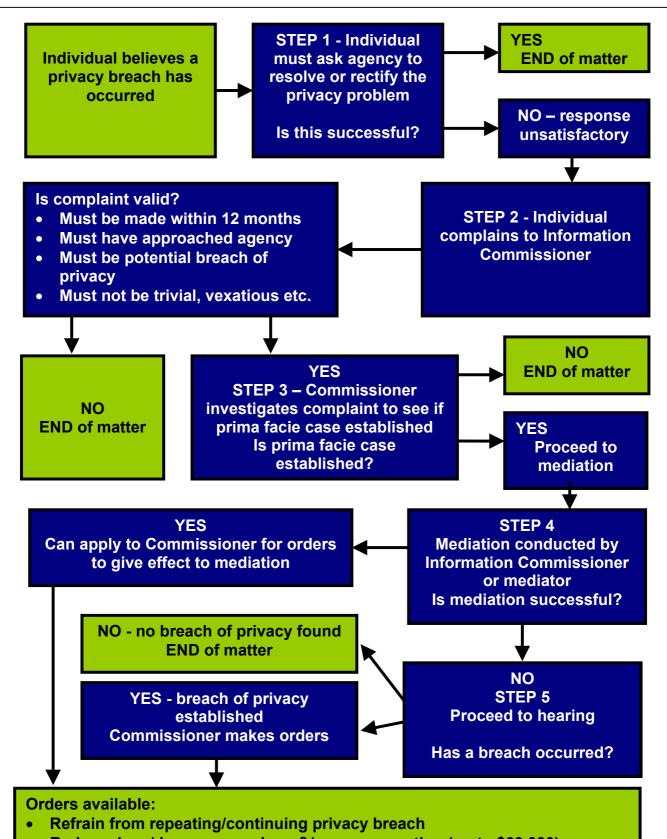


## PRIVACY FLOWCHART



- Redress loss/damage apology &/or compensation (up to \$60,000)
- Correct personal information or attach statement to personal information